



IMMEDIATE RESPONSE PLAN: WIRE FRAUD CONTACTS

Keep this sheet near your phone

IF A WIRE IS DIVERTED:

1. Contact Your Bank

First, ask your bank (sending bank) to stop the transfer or recall the funds. Some agents also have had success freezing funds by directly contacting the receiving bank. If funds have been transferred to the receiving bank and cannot be recalled, ask your bank to formally request that the receiving bank freeze the funds. Make sure to specify that fraud is suspected.

Your (sending) Bank Name: _____ Fraud Dept. Main Number: _____

24 Hour Fraud Dept. Contact Name & Number

Contact 1 Name: _____ Phone Number: _____

Contact 2 Name: _____ Phone Number: _____

2. Contact Local Law Enforcement

Contact local police in your jurisdiction, and the jurisdiction of the receiving bank.

Local Police Department: _____ Financial Crimes Division: *(if applicable)*

Main Number: _____ Contact Name: _____

Phone Number: _____

3. Contact the Local FBI Office

The FBI, working with the U.S. Department of Treasury Financial Crimes Enforcement Network, might be able to help return or freeze the funds. Contact information for local FBI field offices is available at

<https://www.fbi.gov/contact-us/field-offices>.

FBI Office City: _____ Phone Number: _____

Following these initial steps, evaluate the following steps:

4. Contact the Underwriter Involved in the Transaction

Alliant National always is available to help you evaluate the situation.

Alliant National Regional Agency Manager

Name: _____ Phone Number: _____

Note: If the insured under the policy is a potential victim of fraud, please contact the Alliant National Claims Department at 877-788-9800, ext. 425, or submit a claim to Alliant National at claims@alliantnational.com. Directions for submitting a claim can be found at www.alliantnational.com/claims/howtosubmitclaim.



5. Contact Your Corporate Attorney

Attorney Name: _____

Attorney Number: _____

6. Contact Your Insurance Provider

Depending on the nature of the fraud, contact the appropriate insurance provider (Cyber-Liability, Escrow Security Bond or Errors & Omissions).

Insurance Carrier 1: _____

Coverage: _____

Contact Name: _____

Phone Number: _____

Insurance Carrier 2: _____

Coverage: _____

Contact Name: _____

Phone Number: _____

Insurance Carrier 3: _____

Coverage: _____

Contact Name: _____

Phone Number: _____

7. Contact Your Regulator (if applicable and/or required by law): In certain jurisdictions, an agent may be required to notify their title or escrow licensing agency.

Regulator: _____

Contact Name: _____

Phone Number: _____

8. File a Complaint with the FBI's Internet Crime Complaint Center (IC3): For details on filing a complaint, visit <https://bec.ic3.gov/>.

Disclaimer: These materials do not constitute legal advice. These materials are for informational purposes only.